What Your Home is Like





EARLY DRAFT





How do you feel about your home?



Happy



OK



Not Happy



How do you feel about the colour of the walls?













Нарру

OK

Not Happy



How do you feel about the furniture, floors, carpets and curtains?











Happy

OK

Not Happy



How do you feel about the rooms where you sit down and relax?







Janny



Not

Нарру

OK

Not Happy



Is your house warm enough?













Yes

Some times

No



Are you happy with the garden and the area outside your house?









Happy





Not

It's OK Happy

# What your bedroom is like



How do you feel about your bedroom?













Нарру

It's OK

Not Happy



How do you feel about the furniture, floors, carpets and curtains in your hedroom?













Нарру

It's OK

Not Happy



Have you enough space for your clothes and personal stuff?











Yes

It's OK

No



How do you feel about the lights in your bedroom and in your house?













Happy

OK

Not Happy



Do you feel safe going up and down the stairs in your house?



No Stairs Yes

Some times

# Things you can do in your home



Can you go to bed when you want?







Yes

Some times



No



Can you get up when you want?







Yes





Some Times No



Can you choose the clothes you want to wear?







Yes



Some Times No



Can you use the internet in your house?













Yes

Some times

No



Can you wash and dry clothes in your house when you want?



Yes







Some times

N

No



Can you cook your own food in the house if you want?











Yes

Some times

No



Can you help staff to prepare and cook the food if you want?







Yes





Some times

No



Can you shop for your own food or help staff with the shopping?







Yes

Some times

No



How do you feel about the rules for keeping pets in your house?













Нарру

OK

Not Happy



Are you happy with the choices about things you can do at home?



Happy



OK





Not Happy

# Things you can do in the Community



Are you happy about how often you get to do things in the community?













Нарру

y OK

Not Happy



Are you happy with the choices about things you can do in the community?













Happy

OK

Not Happy



Do you get enough support from staff to do the things you want to do in the community?









Yes

Some times

No



Can you stay in the house if you don't want to go out?













Yes

Some times

No

# **Personal Support**



Is it easy to get support for washing and going to the bathroom?













Some No times



Is it easy to get support for eating or drinking?



No

Need



Yes











Some times





Is it easy to get support for moving around inside and outside the house



Need

Need













Some times

No



Is it easy to get support for getting dressed?



No

Need













Some times

No



Is it easy to get support for doing other things in the house?











No Yes Need

Some

No



Do staff normally cook your food?









Yes

s Some times

No



How do you feel about the choice of food that you get for breakfast, dinner and tea?













Нарру

ppy It's OK

Not Happy



Does the food usually taste good?











Yes

Some times

No



Is it usually hot enough?







Yes

Some times



No



Do you usually get enough food to eat?













Yes

Some times

No



How do you feel about the times that you get your breakfast, dinner and tea?













Нарру

ov OK

Not Happy



Can you choose what room you want to eat your food in?













Yes

Some times

No



Can you take your time when you are eating?











Yes

Some times

No



Can you have snacks and drinks anytime you want?







Yes

Some times



No

# **Privacy, Respect and Safety**



Do you get on well with the other people in the house?











Yes

Some times

No



Do the other people living in the house treat you with respect?











Yes

Some times

No



Is there a room where you can spend time on your own if you want to?













Yes

Some times

No



Do you feel safe in the house?







Yes





Some times

No



Do you feel that your personal and private stuff is safe in the house?









Yes

Some times

No



How often do you have house meetings?

















Never

**Every Every 2 Every** weeks Month



Do you have a good say in deciding things at house meetings?









Yes

Some

No



Do staff listen to you if you want to choose something different from other people?









Yes

Some times

No



Do staff treat you with respect?











Yes

Some times

No



Do staff share personal information about you without your permission?













Yes

Some times

No



Do staff spend a lot of time doing paperwork when you are in the room?













Yes

Some times

No



Do staff spend a lot of time on their phones when they are with you?











Yes

Some

No



Do staff spend a lot of time on the computer when they are with you?









Yes

Some times

No

### **Visitors**



How do you feel about the rooms where you can meet visitors in your house?













Happy

OK

Not Happy



Can you talk privately with visitors?







Yes

Some times

No



How do you feel about the times when your family and friends can visit you?













Нарру

OK

Not Happy



Can visitors stay overnight in your house?













Yes

Some times

No



Do your visitors get a good welcome from staff?









Yes

Some times

No

## **Personal Plan**



Have you a personal plan that says what you want to do during the year?











Yes

Don't know

No



Do you enjoy working with staff to write up your personal plan?









Yes

Some times

No



Do staff talk to you about your personal plan every month?













Yes

Some times

No



Do you get the support you need to do what is in your plan?



Yes







Ш

Someti No mes

# **Making Complaints**



Do you know how to make a complaint?







No





Is it easy to make a complaint to staff?













Some times

No



Is it easy to make a complaint about how staff treat you?











Yes

Some times

No



If you are not happy in your house, who would you like to talk with?













Family Member

Friend

Staff Member



Have you ever made a complaint about something that happened in your house?





YES



NO



Were you happy with the way your complaint was sorted out?













OK

No



Do you know who to talk to if you wanted to make a complaint to the HSE?













YES

Not Sure

NO